



Travel Cancellation/ Delay/ Baggage Reimbursement Process



How to Claim

- 01 Complete Claim Form**
Click [here](#) to download the claim form and then complete the form.
- 02 Email Form and Docs**
Email the completed form and required documents as instructed in the form to: tunetraveleasy.claim@tuneprotect.com
- 03 Claim Response**
You will receive an email confirming your claim is received and being reviewed.
- 04 Claim Decision**
You will receive a second email confirming your claim is approved or needs further investigation with instructions on what is needed.
- 05 Payment**
If your claim is approved, your bank will receive an electronic payment.